

From: Michael Shuler
To: "Jonathan Marashlian";
CC: eric@omnilec.com;
Subject: RE: Hey Frank
Date: Wednesday, March 08, 2006 2:40:10 PM
Attachments:

ICA is already in place, no idea what they are talking about there. Long story short is that Gallatin is not providing ICA rate DS1's at that location because they are served off a remote. They want 4X as much money for a retail DS1. We placed the order with them over a month ago and have been trying to get a due date out of them. Just this week they told us that they can't sell us the DS1 at ICA rates because it comes out of a remote. Since this is not covered anywhere by the ICA I am trying to negotiate with them.

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-----Original Message-----

From: Jonathan Marashlian [mailto:jsm@thlglaw.com]
Sent: Wednesday, March 08, 2006 8:42 AM
To: 'Michael Shuler'
Cc: eric@omnilec.com
Subject: FW: Hey Frank

FYI – Just passing information regarding one of your customers along. If there's anything you can do to ameliorate the situation, let me know.

Jonathan

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From: Frank Muto [mailto:info@ispnetworks.org]
Sent: Tuesday, March 07, 2006 9:48 PM
To: jsm@thlglaw.com
Subject: Re: Hey Frank

Hi Jonathan,

I'll be told you may represent Omni LEC? Long story short, they signed a T1 contract with a customer, Superior Computers in Pekin IL and told the customer that by the time he moves in, they would have an ICA in place, but they do not. Now the customer does not have a T1, has lost a business contract and more.

The local LEC Galation, will not even sell him at retail because of his contract with OMNI LEC (which is BS), of which can not provide them service and will not cancel the contract. He was in Mackinaw, IL and Omni LEC ported the number over, put has yet to change the BTN to match their current address. ACC could bring in a line to the store, but can not match the BTN to the correct address to place the order.

The company is bleeding to death without connectivity. Any suggestions?

Frank

----- Original Message -----

From: Jonathan Marashlian